

IMPORTANT NOTICE – PICKWICK GUARANTEE AND REFUND POLICY

Guarantee Policy

Please note jewellery and electronic items are guaranteed for 60 days

Refund Policy

PLEASE NOTE REFUNDS ON JEWELLERY ITEMS WILL ONLY BE GIVEN IN THE
FOLLOWING CIRCUMSTANCES

- ***WHERE THE GOODS DO NOT CORRESPOND WITH THEIR DESCRIPTION***
 - ***WHERE THE GOODS ARE NOT FIT FOR PURPOSE***
 - ***WHERE THE GOODS ARE NOT OF SATISFACTORY QUALITY***
- ***WHERE THERE IS PROOF OF PURCHASE (SO PLEASE KEEP YOUR TILL
RECEIPT TO HELP US DEAL WITH YOUR ENQUIRY)***

IF YOU WISH TO RETURN GOODS FOR OTHER REASONS, THIS WILL BE AT THE
DISCRETION OF MANAGEMENT. IF THIS IS ACCEPTED WE MAY ONLY DO SO IN
EXCHANGE OR BY ISSUE OF A CREDIT NOTE

FOR HEALTH REASONS WE DO NOT ACCEPT THE RETURN OF ANY EARRINGS OR
BODY PIERCING JEWELLERY

OUR REFUND POLICY DOES NOT AFFECT YOUR STATUTORY RIGHTS